

# Privacy Policy

## Privacy Principles

The personal integrity and security of processing your personal data is important to us. We therefore want to inform you in this policy of what personal data we collect, how and for what purpose we handle the information and how you can act if you have questions or are not satisfied with our processing of your personal data.

BudXpress in Mälardalen AB (referred to as "BudXpress" or "we" in this policy) is responsible for the processing of your personal information in cases where it is BudXpress who collects the information, for example if you order a transport via our website or ask for a offer. In cases where we have received the information from another party responsible for personal data (for example when you bought a product from someone who hired BudXpress for the execution of transport or logistics service), that part is primarily responsible for the processing of the personal data. The BudXpress role is then to assist the person responsible for the personal data as a personal data assistant.

## Processing of personal data

A personal information is any kind of information that can be directly or indirectly attributed to a physically identifiable person (for example name, address, social security number, e-mail address, IP address and other identification data). The collection and processing of personal data we do is necessary for us to be able to perform the services that BudXpress offers. The personal data are only processed for the intended purposes, including to be able to deliver goods or parcels to a particular recipient or to ensure that no unauthorized person picks up parcels.

For technical reasons, some data is collected and stored when you visit our website budxpress.se. This includes the date, time of stay, pages visited, identification data for the browser and operating system used. This data provides us with information on the number of visitors and how the website is used. The collection is completely anonymous.

Except for visits to the website, the collection and processing of personal data takes place:

- to process a booking or offer request and communicate with you regarding the requested service or product
- when you communicate with us in other digital channels such as Facebook, Instagram or the like.
- when you buy our services or use our online services
- When you buy a product and we take care of transport, logistics or other service assignments
- to handle payments
- to carry out surveys with the aim of improving our service to you as a customer

- for marketing purposes. You can at any time choose to refuse to continue marketing announcements.

Personal data processed in these cases are among others. a. name, address, telephone number, e-mail address and social security number.

Treatment refers to, for example, collection, reading, use, transmission.

### **Legal basis for treatment**

All processing of personal data has taken place since May 25, 2018, according to the EU Data Protection Regulation (GDPR) 1. We treat your personal data when we have a legal basis for the treatment, for example:

- when needed to complete an agreement with you or the one you purchased a product from, which may also include communicating with you in connection with the performance of our services.
- when necessary to fulfill a legal obligation or
- when there is otherwise a legitimate and legitimate interest in the treatment, eg. when marketing our services.

### **Security**

By taking appropriate technical and organizational measures, BudXpress is responsible for ensuring that your personal data is handled safely and protected from intrusion, access, dissemination, loss or other unauthorized handling.

BudXpress works in accordance with current and applicable safety standards.

### **Data Minimization**

We collect, process and store only the personal information that is necessary to fulfill our obligations.

### **Personal information is kept up to date**

As our service to you is dependent on your personal data being correct and up-to-date, please inform us about relevant changes to your personal data. You can contact our customer service to notify us of the changes. If we pay attention to incorrect information, we will update the information and inform you of this.

### **Storage time of personal data**

The data is stored during the period agreed or decided in relation to the legislation.

### **Consent**

When required by law, BudXpress will obtain consent before processing your personal data. You can withdraw your consent at any time by notifying us.

## **Your rights**

You have the right to receive information about what information we have about you and what we use it for, in accordance with current legislation. You also have the right to request an update or get information we have about you corrected if they were incorrect. In some cases specified in the legislation, you also have the right to request that BudXpress cease the processing or delete the data, provided that there is no justified and lawful reason that requires us to retain the information. You can also contact us if your information has been processed in violation of the law or other legal obligations. At the bottom of this text you will find information on how to contact us for such a request.

In cases where BudXpress has received your personal data from another party responsible for personal data, you must first contact the person responsible for the personal data (eg the person you purchased or ordered a product from).

You also have the opportunity to file a complaint directly to the responsible supervisory authority - the Data Inspectorate.

When you request information about your information, have them corrected or deleted, we will promptly process your request and make a request to the extent that it is feasible in accordance with other laws and regulations.

If you have questions, suggestions or comments on the information in this policy or questions and suggestions regarding our processing of personal data, you are welcome to contact us via the following channels:

[dataprotection@budxpress.se](mailto:dataprotection@budxpress.se)

## **Change of Privacy Policy**

We may make changes to our privacy policy. The latest version is always available here on our website.

This policy is last updated 2019-02-11.

Regulation (EU) 2016/679 of the European Parliament and of the Council of 27 April 2016 on the protection of individuals with regard to the processing of personal data and on the free movement of such data and repealing Directive 95/46 / EC (General Data Protection Regulation) - also called GDPR.